

TEXT REMINDER SERVICE

We use a text reminder service here at Riverview Medical Centre.

This means patients are reminded 1 day in advance that they have an appointment. We have found by using this service more patients attend the surgery than before this service was in place.

We also use the text reminder services to remind you about chronic disease checkups and flu clinics etc. We may text you if there is a problem with a clinic i.e if your appointment has to be cancelled unexpectedly or if we have been unable to get you on the telephone and wish to make contact with you as quickly as we can.

Please ensure we have an up to date mobile number for you held on our records. Check this next time you are at the surgery or make contact with us by telephone.

When you register at Riverview Medical Centre we ask for your consent to send you text reminders of appointments and other ad hoc messages related to patient care as detailed above.

Please note patients under 16 will not be sent reminders.

You are able to opt out of this service. Please allow one week for the opt in/opt out to become effective. Please tick the relevant box below .

I Consent to receiving text messages

I DO NOT Consent to receiving text messages

Please fill in & sign the form below

Patient Name –

Patient signature –

Patient Date of Birth –

Patient Mobile Telephone Number -